## Management Summary Sep 24

	Man	ragement Su	mmary			
	Actual	Budget /LY	Var	YTD Actual	Budget YTD	YTD Var
Stores Sales	£6,118,003	£6,234,478	<b>↓</b> -1.9%	£35,479,778	£35,742,638	-0.7%
Direct Sales	£3,069,748	£3,261,979	<b>↓</b> -5.9%	£10,236,511	£11,139,648	-8.1%
Rebate plus fee income (£k)	£646,038	£539,078	<b>19.8%</b>	£6,816,600	£5,683,822	<b>19.9%</b>
Total Sales (Exc Gas)	£9,878,808	£11,323,321	<b>↓</b> -12.8%	£53,230,654	£59,541,015	<b>-10.6%</b>
Stores Margin %	29.0%	35.1%	<b>4</b> (6.13%)	28.8%	29.6%	₩ (0.9%)
Directs Margin %	25.1%	23.2%	<b>1.87%</b>	19.3%	16.4%	<b>1.93%</b>
Total Gross Margin inc Consumables Cost	£3,325,592	£3,602,830	<b>↓</b> -7.7%	£19,940,653	£21,986,479	<b>↓</b> -9.3%
Total Expenditure	£2,333,000	£2,420,553	<b>↓</b> -3.6%	£14,224,888	£14,872,338	<b>₩</b> -4.4%
Surplus	£992,592	£1,182,277	<b>↓</b> -£189,685	£5,715,765	£7,114,142	<b>↓</b> -£1,398,37
Net Profit Margin %	10.0%	10.4%	-0.4%	10.7%	11.9%	<b>↓</b> -1.2%

	Actual	Budget /LY	Var	YTD Actual	Budget YTD	YTD Var
Eduzone Sales	£45,292	£63,750	<b>4</b> -29.0%	£271,049	£289,500	<b>↓</b> -6.4%

## **Customer Order KPI's**

	TY YTD	LY YTD	Var	
AOV	£269.84	£267.14	♠ £2.71	
Prop of orders over £15	97.3%	97.2%	♠ 0.04pp	

